

newharbingerpublications, inc.

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- NEW ACCOUNT - RETAIL DISCOUNT SCHEDULE—RETURNABLE (R1)

(effective May 2019)

This schedule applies to the first order placed by a bookseller setting up a new account with New Harbinger. California resellers must supply a signed California Resale Certificate (form BOE-230) and Michigan resellers must supply a signed Michigan Resale Certificate (form SUW-3317).

DISCOUNT POLICY

49.5%

SHIPPING POLICY

Outgoing orders of **10 units or more will ship free freight** to destinations in the Continental U.S. Any backorders generated from the initial order of 10 units or more will receive free freight as well.

For outgoing orders of **1-9 units the retailer will pay freight**. Shipping charges will be prepaid and added to the invoice.

New Harbinger will ship by our preferred carrier and method and we reserve the right to consolidate and ship orders in part. Orders will ship within 3-5 business days.

If the retailer requests expedited shipping outside of New Harbinger's regular shipping cycles, the retailer will pay freight. Shipping charges will be prepaid and added to the invoice.

RETURNS POLICY

Overstock Returns:

Products in salable condition are eligible for return after 90 days and up to 1 year from the date of invoice.

Retailer pays return freight.

Items returned to New Harbinger Publications that are not eligible for return will not receive credit.

We will not return ineligible merchandise unless our retailer requests a UPS "call tag" within 30 days of receiving our written notice of unacceptable returns.

Videos, audiotapes, CDs, and DVDs are only eligible for return if the original shrink-wrap is unbroken.

We credit returns against future purchases only. We do not issue cash returns.

We will not accept returns that arrive in gaylords.

Out-of-Print and Discontinued Items:

Out-of-print publications are eligible for return for 6 months after the title is declared out of print, through the last day of that sixth month. For example, if a title is declared out of print on 11/3/2019 the last return date for that title will be 5/31/2020.

We post notification of out-of-print titles at www.newharbinger.com/out-of-print-publications.

DISTRIBUTION CENTER

Please send returns freight prepaid to our distribution center:

Publishers Storage and Shipping Corporation

Attn: New Harbinger Publications, Inc.

660 South Mansfield

Ypsilanti, MI 48197